

DIKTAS II

Implementation of the strategic action program (SAP) of the Dinaric karst aquifer system:
improving groundwater governance and sustainability of related ecosystems.



2nd in-person EXPERT MEETING

10-11 November 2025

Sarajevo, Bosnia and Herzegovina



Stakeholder Involvement Plan

Presenter: Romario Zoga
International expert (Stakeholder
Involvement Plan)



1. Background and Purpose
2. How the plan was developed
3. Stakeholder Mapping Approach
4. Country Profiles
5. Country Finding
6. Engagement Principles and Strategy
7. Information Disclosure and GrievanceM
8. Implementation, Monitoring and Next Steps
9. SIP Content

Builds on DIKTAS I (2010–2014): first Transboundary Diagnostic Analysis.

DIKTAS II objectives:

- Incorporate stakeholders on the Strategic Action Program (SAP).
- Strengthen institutional and cross-border governance.
- Embed stakeholder involvement as a core function of aquifer management.
- Anchored in GEF International Waters framework and UNESCO-IHP principles.
- Provide a structured, inclusive, and long-term framework for engagement.
- Ensure transparency, accountability, and participation at national and regional levels.
- Institutionalize stakeholder engagement within groundwater governance.
- Align national and regional work with global good practice (GEF, UNESCO, UNECE, SDG 6.5).

How the Plan was Developed

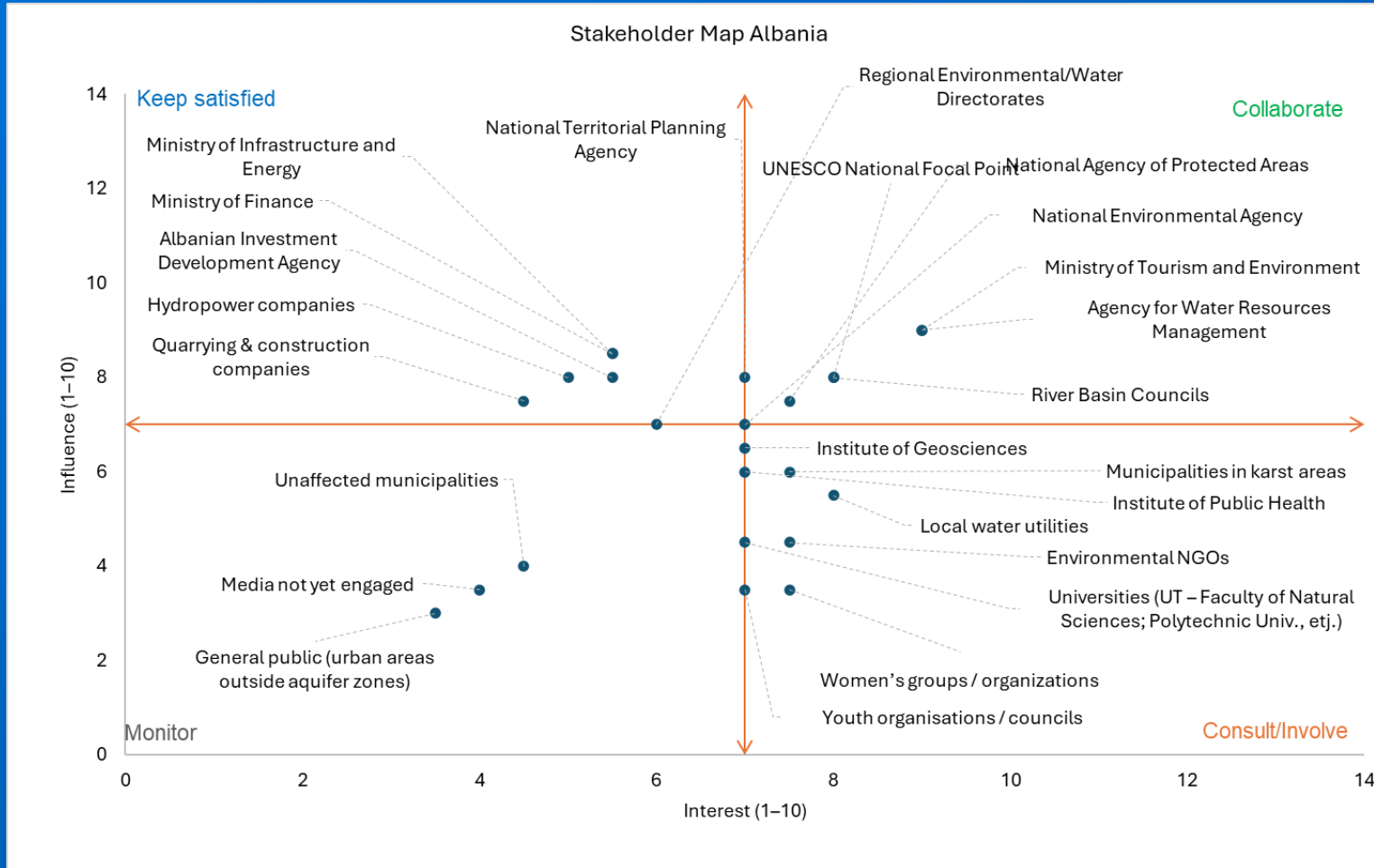
- Built through an evidence-based, consultative process.
- Inputs combined:
 - 2012 Stakeholder Participation Strategy (SPPS).
 - 2014 Transboundary Diagnostic Analysis (TDA).
 - Inputs from, socio-economic, gender group etc
- Process:
 - Country data collection and validation.
 - Draft framework to be circulated through thematic working groups.
 - Integration of feedback into final SIP.
- Methodology = participatory, evidence-driven, adaptive.

Stakeholder Mapping Approach

- Used a structured **interest–influence matrix** per country.
- Categories: Government institutions, basin authorities, utilities, research, NGOs, private sector, communities.
- Special focus on under-represented groups: tourism, agriculture, women, youth.
- Outputs: updated stakeholder tables and maps for each country.
- Updated annually as a “living document.”

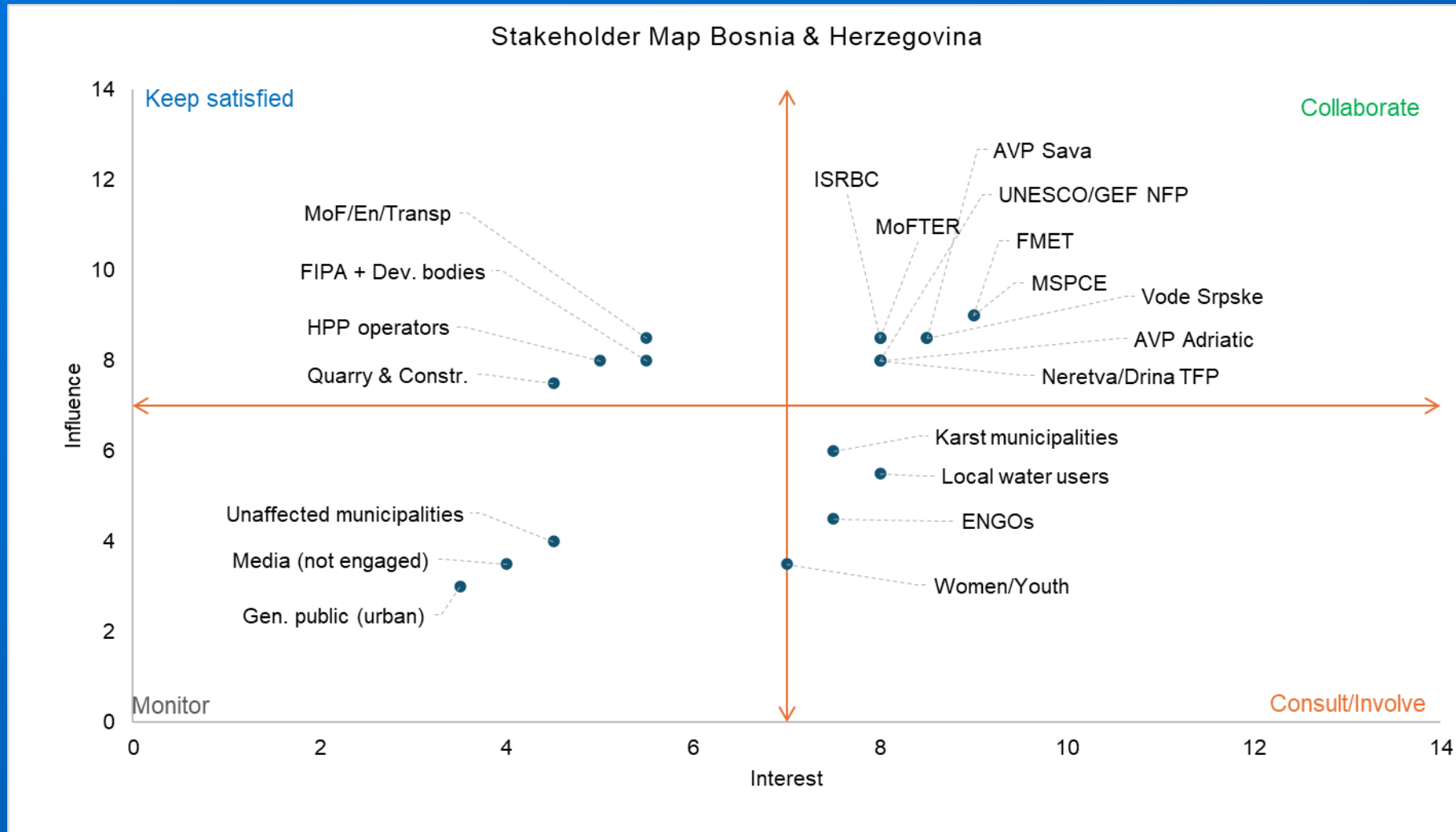
Stakeholder Mapping – Albania

(Interest X / Influence Y; crosshair at 7/7)



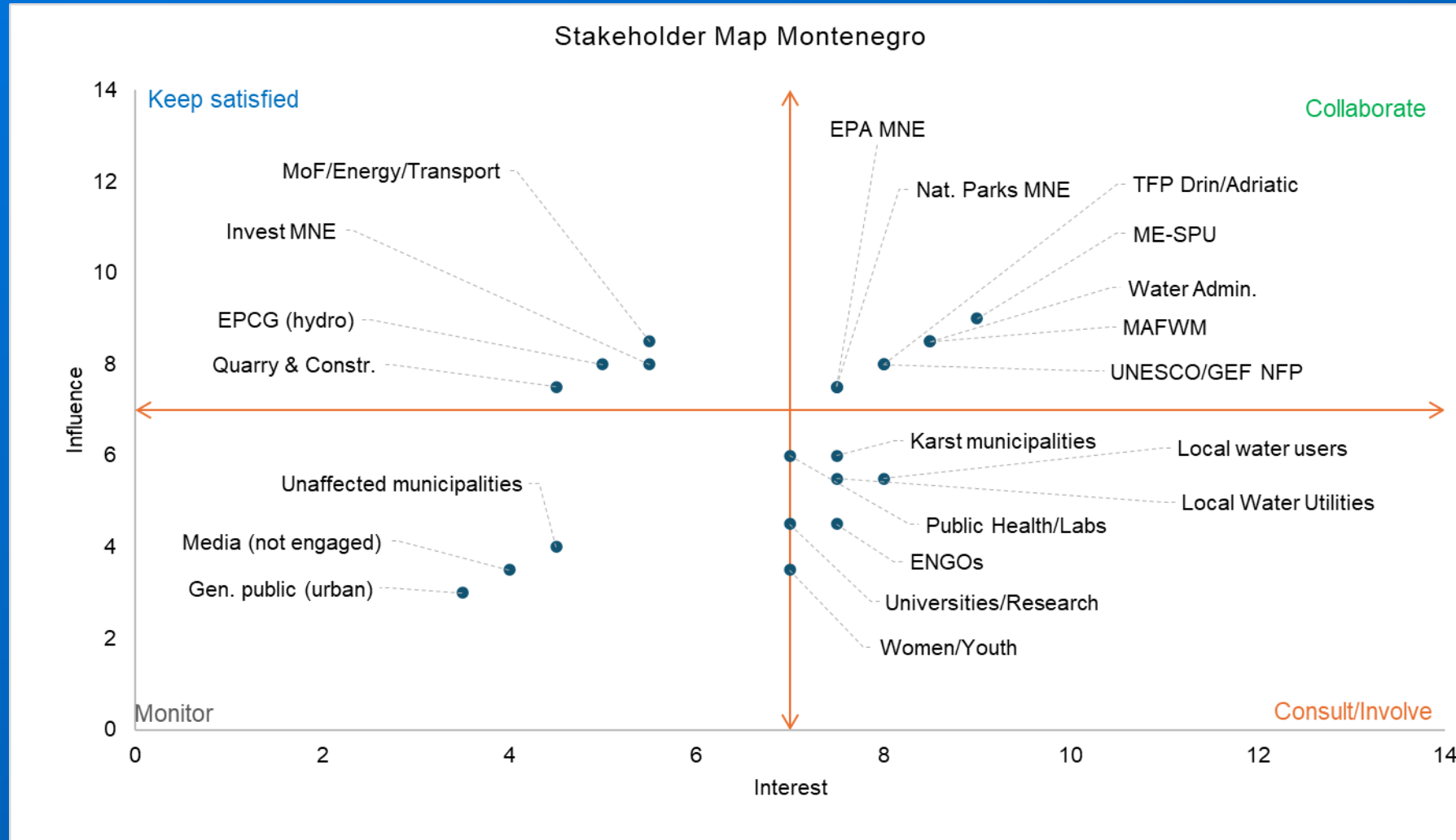
Stakeholder Mapping – Bosnia & Herzegovina

(Interest X / Influence Y; crosshair at 7/7)



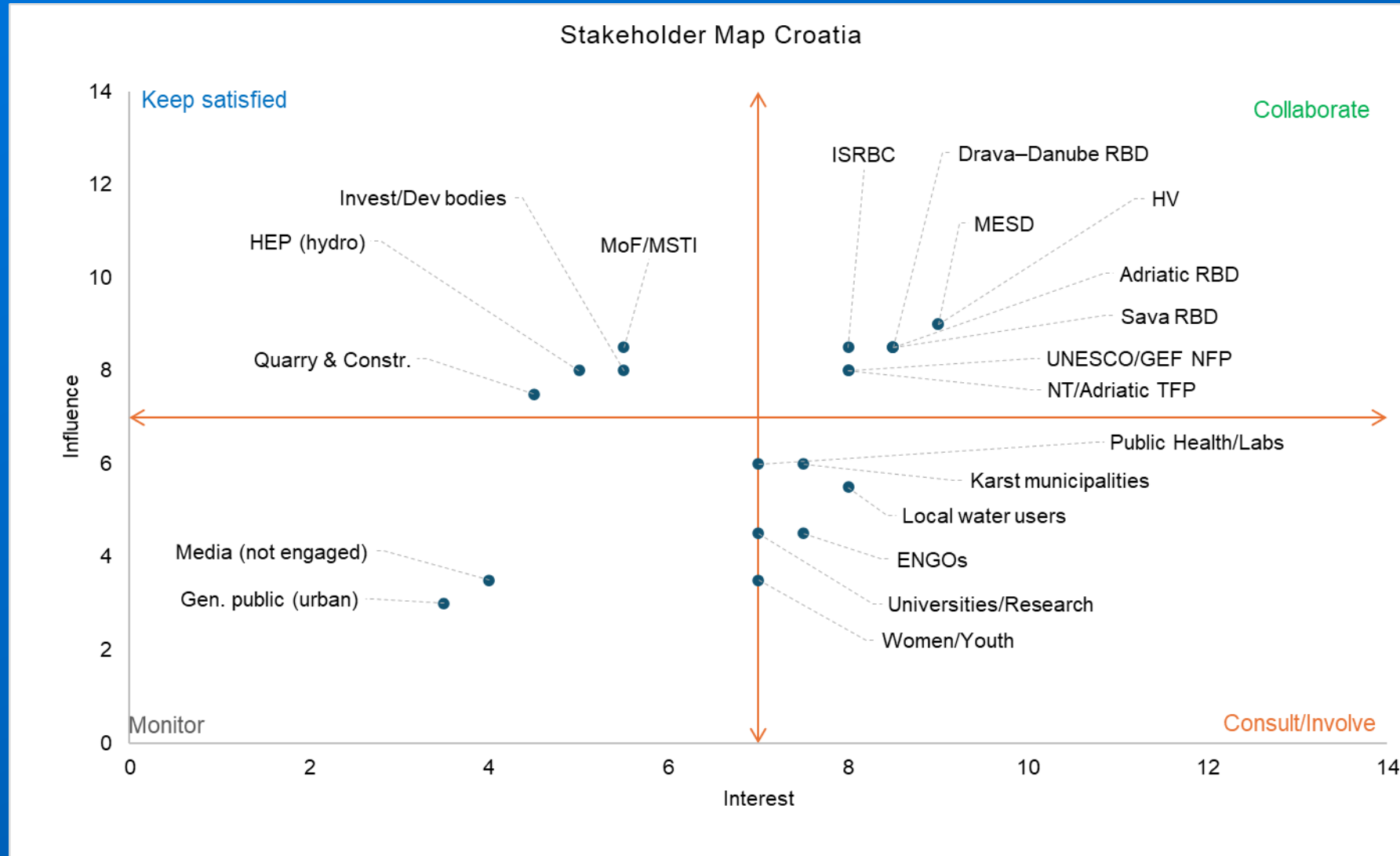
Stakeholder Mapping – Montenegro

(Interest X / Influence Y; crosshair at 7/7)



Stakeholder Mapping – Croatia

(Interest X / Influence Y; crosshair at 7/7)



Albania:

- Centralized structure (MTM, AMBU, NEA)
- Gaps at municipal level
- Need for local capacity.

Bosnia and Herzegovina:

- Highly decentralized;
- Entity ministries and basin agencies play key roles;
- Coordination still fragmented.

Montenegro:

- Strong central institutions;
- Active EPA and Water Administration;
- Local actors need technical support.

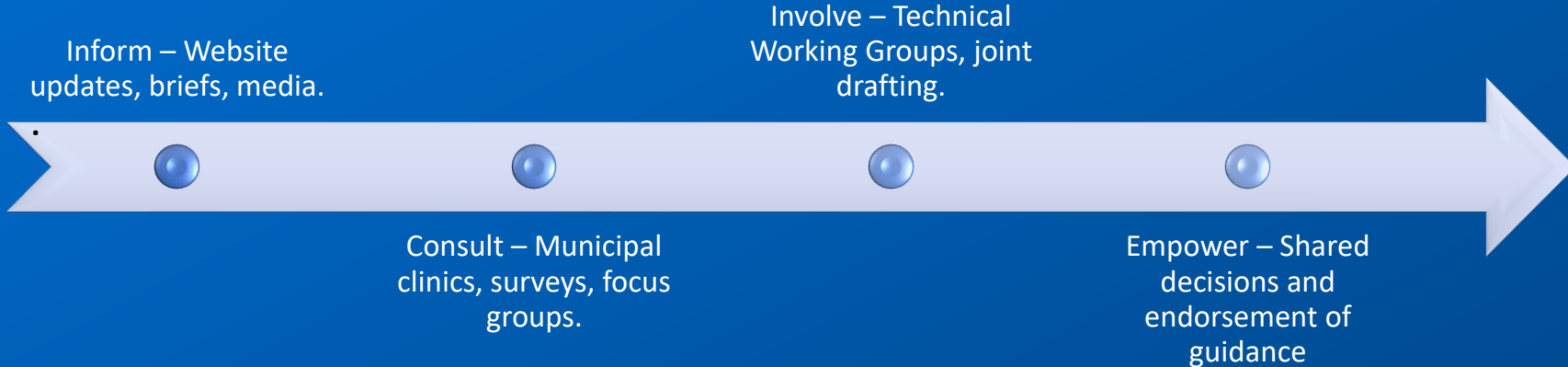
Croatia:

- Consolidated system under Croatian Waters and MoESD;
- Strong technical capacity;
- Should expand outreach to non-state actors.

CORE PRINCIPLES



TIERED MODEL



- Project web = single source for documents, maps, consultations.
- Helpdesk (webform + email) for enquiries and grievances.
- Standards: acknowledge ≤ 5 days; first response ≤ 10 ; close ≤ 30 .
- Quarterly public summary of cases and actions.
- Linked to Project Complaints and Feedback Mechanism (PCFM).



Year 1

SIP Finalization;
Platforms set up; Portal
live; first consultation



Year 2

Evidence of adoption;
handover to national
institutions.
Monitoring Tools:
Disclosure log, event
registers, helpdesk
metrics.

- Stakeholder involvement is not a parallel activity; it is the governance function.
- SIP creates permanent dialogue and regional trust.

Next steps:

- Operationalize national platforms.
- Launch Portal and first consultations (Q1 2026).
- Integrate feedback into SAP

Goal: sustained cooperation and collective responsibility for Dinaric Karst groundwater.

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Thank you

